



Summit County Public Health

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www.scph.org

Operation Permit Program FAQ's

1. Why did I get a bill?

The bill that was received is the operation permit for the STS and it includes permit information. SCPH is required to issue permits for all STS and to ensure that each system meets its maintenance requirements. The permit length and maintenance requirements change based on the type of STS.

2. What do I have to do?

Pay for the permit by the due date listed and have the STS inspected by a registered service provider to meet the terms of the permit. The inspection frequency is listed on the permit. Permit terms and maintenance requirements vary based on the type of system you have.

3. Does the bill I paid to SCPH cover the required maintenance inspection?

No. The fee that was paid to SCPH does not cover the required maintenance inspection(s). The fee pays for the cost of maintaining all STS records, reviewing maintenance reports from service providers, hosting homeowner education classes, and following up on STS that are failing.

4. What does the fee pay for?

The fee pays for the review all reports submitted by contractors, data entry, follow up on noncompliant systems, quality assurance, and reporting requirements set forth by the Ohio Department of Health.

5. I already get my tanks pumped. Is that good enough?

No. While getting your tanks pumped out is good maintenance for your system, the STS pumper may not look at all of the STS components (leach lines, motors, UV lights, pumps, discharge quality, etc.). The operation permit requires that the entire STS be evaluated.

6. How do I find a contractor?

A list of all registered contractors can be found on our [website](#). You want to select a company that is listed as a service provider. Some systems require service contracts and specialized certificates (NPDES, Spray Irrigation, Drip Distribution, and Peat Biofilter). Please refer to the Service Contract Provider list for companies that service these systems.

If you have any questions about selecting a contractor, please contact our office at 330 926-5600.

7. How can I update my mailing address?

The database that SCPH uses links to the tax address that is registered with Summit County's fiscal office. To update your mailing address, please contact the Fiscal Office at (888) 388-5613.

8. My house is connected to sewer

Please submit a copy of your SCPH invoice and your most recent sewer bill to wqcomments@schd.org or simply mail a copy of your invoice with the sewer bill to 1867 W. Market St., Akron, OH 44313 Attn: Water Quality