

SOCIAL SERVICES ADVISORY BOARD
MEETING MINUTES

May 30, 2018
Akron Community Foundation

MEMBERS PRESENT: Julie Barnes; Malcolm Costa; Terri Burns; Ken Douglas; John Garofalo; Elaine Harlin; Rick Kavenagh; James Lawrence; Nan McClenaghan; Sandy Selby; Donna Skoda; Karen Talbott; John Trunk

MEMBERS ABSENT: Roberta Aber; Elizabeth Bartz; Jerry Craig; Kady Downing; Richard Enty; Connie Krauss; Jim Mullen; Linda Omobien; Brad Schroeder; Sadie Winlock

GUESTS: Brian Nelsen; Rich Marountas; Cory Kendrick; Kathy Coleman

Karen Talbott called the meeting to order at 12:01pm with a review of the January 2018 meeting minutes. There was a motion to approve by John Garofalo, second by James Lawrence and approved unanimously by voice vote.

Committee Reports

Executive Committee

Karen Talbott gave the Executive Committee report from the May 23, 2018 meeting which included setting the agenda for the May Board meeting and hearing the committee reports.

Health and Human Services Committee

Elaine Harlin gave the HHS report. She reported that, at the May HHS meeting, Susan Berg Herman from the International Institute of Akron presented an overview of the Welcoming Communities initiative, a national campaign focused on the integration of immigrants to the US. Susan reviewed the Phase I progress, which included developing partnerships, collecting data, promoting access to services, and developing a strong civic fabric.

Phase II includes establishing six sector task force groups, which will develop work plans to be instituted in 2019. The task groups are listed below:

- Education/ESOL
- Youth Services
- Economic & Workforce Development
- Health Services
- Social Services & Transportation
- Government Services & Public Safety

The HHS committee reviewed the Quality of Life updates with the strategic priorities incorporated.

SOCIAL SERVICES ADVISORY BOARD

MEETING MINUTES

Immediately following the HHS meeting, the first meeting of the Translation Services Task Force was held. Elaine reported that a survey was conducted in 2015 regarding the cost of translation services in Summit County; at that time, the annual cost was reported at \$865,000. As of 2017, costs soared to almost \$2 million annually. Also, it was determined that varying types of translation services are required, i.e., legal, medical, ongoing, etc., in order to meet the needs of non-English speaking residents.

Brian Nelsen shared with the task force an Ohio DAS contract for translation services with Vocalink, Inc, which included a per-unit listing of services and costs. Discussion revolved around using the structure of this contract as a basis for developing a type of master service agreement for use in Summit County.

Next steps include developing a survey to identify current vendors and costs associated with translation services in the county and establish a baseline from which to move forward.

Budget and Levy Review Committee

Rick Kavenagh informed the Board that the Budget and Levy committee met on May 1, 2018 and reviewed the three levy-funded agencies' 2017 results and 2018 progress:

ADM:

- Total revenue over budget by 3.1%
- Other local non-levy revenue over budget 21.2%
- Operating levy revenue over by 2.4%
- Expenditures under budget 4.8%
- Laying groundwork for transition to new Medicaid rates and transition in July to managed care

DD:

- Revenue finished within 1% of projection
- Expenditures within 3% of budget

Children's Services:

- In 2017, expenses were lower, revenue higher than expected
- No legal fees incurred during union negotiations
- Tremendous spike of children coming into custody in 2018
- Levy is on the ballot this year; cautious with spending until afterwards

SOCIAL SERVICES ADVISORY BOARD

MEETING MINUTES

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SSAB/QoL Strategic Priorities

Cory Kendrick presented an overview of progress on elements of the strategic priorities plan. A handout of the plan was provided.

- CDC Scorecard initiative - The CDC scorecards are designed to help track workplace wellness. The goal is to engage 50 businesses in the county; there are currently 38 signed up. Of those, most are mid- to large-sized companies, both private and non-profit. Smaller companies would be welcome. The CDC is interested in working on this as a pilot project, with a research paper coming out of it. Currently, SCPH has two practicum students working on the project, who could assist companies in filling out their scorecards, answering questions, etc. If any group members would be interested in having their business involved, let Cory know.
- Tobacco 21 (T21) initiative - Cory reported that the T21 resolution, which raises the legal age of purchasing tobacco to 21, passed Akron City Council, and recognized Linda Omobien for her assistance in getting it passed. Many communities have requested information and Cory has been travelling around the county doing presentations. Twinsburg is likely to be the next community to adopt T21.

Cory also reported that the use of e-cigarettes is on the rise. The use of JUULs (a USB-sized vaping device) is a growing problem within schools. Issues around vaping include the fact that the vaping industry is unregulated; the vaping liquid is known to contain carcinogenic substances (with the fruit-flavored liquids that children prefer being even more dangerous); and the tobacco industry has shifted its advertising monies to vaping/juuling.

- Youth Violence Prevention – Cory reported that the county-wide strategic plan for Youth Violence Prevention has been completed. There are 4 components to the plan:
 - Mentoring
 - Out-of-School-Time Programming
 - Re-entry
 - Community/police relations

Summit County Department of Job & Family Services Update

Terri Burns provided updates from DJFS. Handouts were provided.

- A new phone system has been implemented which allows for applications or renewals over the phone. It also utilizes a “virtual hold” system which allows the caller to get a call back from the agency, rather than staying on hold for an extended period of time. This has significantly decreased lobby traffic and feedback has been positive. The new phone number is 1-844-640-OHIO (6446).

SOCIAL SERVICES ADVISORY BOARD

MEETING MINUTES

- The summer youth program will be starting in June. This program provides 20-hour/week jobs for youth ages 16-24, including 45 DD participants.
- June is Elder Abuse Awareness month. In support of this, members are encouraged to wear purple on June 15.
- Medicare cards will be changing; the social security number is being removed and replaced by an ID number.

Online Population Health Resources

Rich Marountas provided an overview of the online population health resources available at Summit County Public Health's website, www.scph.org/resources. A handout was provided.

Rich reviewed the resources available, which include:

- Data Dashboards, which enable the user to create customized reports
- Data Briefs, which provide more detail and context than the dashboards and look at longer term trends
- Story Maps looking at the opiate epidemic, social determinants of health, and –coming soon- the Summit 2020 Priority Indicators
- Numerous other reports, including the county CHIP and CHA, environmental health assessments, influenza surveillance, communicable disease reports, YRBS, and many more
- Rich demonstrated the use of the Asset Map, which contains over 1,100 county-wide assets, with associated links to InfoLine. The map is highly customizable with many variables to utilize. Instructional materials and trainings are being developed and will be made available in the future.

Other Business

- John Garofalo reported that the On the Table report has been released.

The meeting adjourned at 1:13pm.