# 2023 Summit County Public Health Annual Report Healthy Places, Healthy People, and Healthier Tomorrows.





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# A Message from the Health Commissioner

Hard to believe that 2023 is over. As we reflect on another year, we are glad to report it was a year of continued resiliency and determination for all of public health. From train derailments to respiratory viruses, Summit County Public Health, (SCPH) continues to successfully respond to all types of public health emergencies. In spite of our public health response activities, we have returned to 100% of our normal operations within most of the health department programs. As we looked to the future, succession planning was a main focus as we normalized operations in a new post-pandemic era and prepare for Public Health Accreditation Board (PHAB) reaccreditation in 2024.

So with the completion of the Community Health Assessment (CHA), the Community Health Improvement Plan (CHIP), SCPH Three-Year Strategic Plan and the Quality Improvement Plan, SCPH is well positioned to apply for reaccreditation in 2024. All of these documents are available on our website at www.scph.org for your review.

In 2023, SCPH in partnership with the County of Summit launched new and exciting infrastructure projects. Over the next 18 months as we prepare for the future, our parking lot expansion will include additional drive-thru lanes and paving. Internal remodeling will occur to create more community friendly spaces and update our facility for future needs.

As we look ahead, our focus moving forward will be to continue to follow guidelines provided by the State of Ohio in order to respond to all public health issues and maintain fiscal stability with a particular emphasis on workforce development and retention. Hiring, training and maintaining a resilient work force will be in the forefront in 2024 to assure the continued success of SCPH.

SCPH has been fortunate for all of the support from the Summit County Executive llene Shapiro's office, the Board of Health, our communities and residents in this time of regrowth and forward movement. SCPH could not provide the services we provide to the community without the many partnerships and collaborations with agencies committed to serving those most in need.

Within this annual report are some of the activities, accomplishments and challenges over the last year. As you review this document, I hope you realize that none of our success would be possible without our dedicated staff and board members, our cities, villages and townships and most of all the residents of Summit County. For this, we are eternally grateful. All the best in the New Year!!

To your good health,

On K Sked

**Donna R. Skoda, MS, RDN, LDN** Health Commissioner



## Board of Health Members

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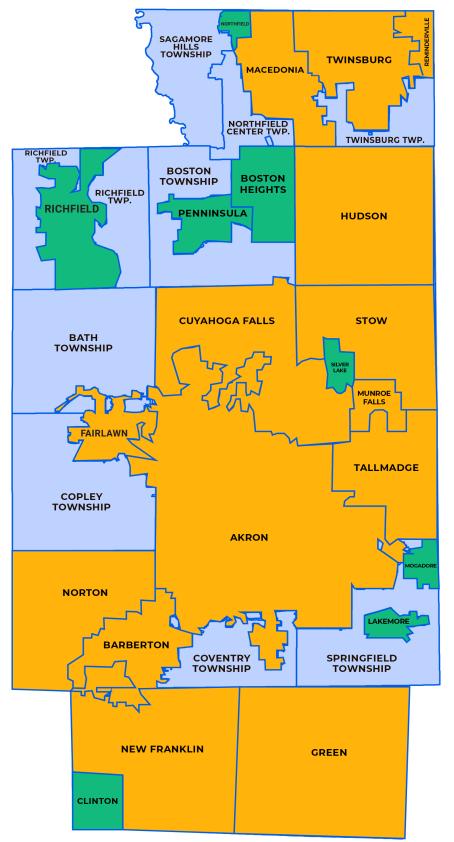
Kenneth D. Varian, MD, PhD (Macedonia)

Sheila Williams, BA (Twinsburg)

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# **Summit County Public Health**

Services the cities, villages, and townships of Summit County.



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Cities City of Akron City of Barberton City of Cuyahoga Falls City of Fairlawn City of Green City of Hudson City of Munroe Falls City of Munroe Falls City of New Franklin City of New Franklin City of Norton City of Reminderville City of Stow City of Tallmadge City of Twinsburg

Villages

Village of Boston Heights Village of Clinton Village of Lakemore Village of Mogadore Village of Northfield Village of Peninsula Village of Richfield Village of Silver Lake

#### Townships

Bath Township Boston Township Copley Township Coventry Township Northfield Center Township Richfield Township Sagamore Hills Township Springfield Township Twinsburg Township



# **Our Mission**

The mission of Summit County Public Health is to protect and promote the health of the entire community through programs and activities designed to address the safety, health and well-being of the people who live in Summit County, Ohio. The Health Department seeks to create a healthful environment and ensure the accessibility of health services to all.

# **Our Vision**

We envision a community where all can achieve optimal health where they live, work and play, resulting in... HEALTHY PLACES, HEALTHY PEOPLE, AND HEALTHIER TOMORROWS.

# **Our Core Values**

SCPH's core values are reflected in our strategic approach and guide our interactions with our clients, community partners and each other. We believe these values are what make us unique and are essential to helping create a healthier community for all. Summit County Public Health's core values are embodied in the acronym "PROMISE."



Providing professionalism - Honesty, integrity, and competency in all interactions

Respect - Everyone who interacts with us in any capacity will be treated with respect

Outstanding quality - We are nationally accredited and have an ongoing commitment to continuous improvement

Mission-driven dedication - Our mission statement says it all. It's who we are and what we do

Innovation - We look at every situation as an opportunity to be forward-thinking and proactive

Service-orientation - Our goal is to provide excellent customer service in all interactions

Equity for all - Everyone should have the opportunity to attain their highest level of healthy, regardless of social or demographic factors



# **Support Services**

## 2023 Administrative Services Highlights

#### **Human Resources**

- In 2023, 48 positions were successfully filled, 31% by internal candidates. Each position received an average of 67 applications, indicating an 18% increase from the previous year's application rate. Lastly, the organization witnessed a 6% decrease in voluntary staff turnover compared to the preceding year, reflecting a positive trend in employee retention.
- Summit County Public Health (SCPH) staff completed over 1,400 hours of trainings.
- A new comprehensive resource hub was established for employees, enhancing communication and providing employee resources while allowing for self-service options.
- Implemented Motivosity, an employee engagement and recognition system with a 98% staff participation rate. This system provides metrics and continuous feedback to monitor employee engagement.

## Fiscal

- Achieved a clean single Audit for fiscal year 2022.
- Successfully transitioned to County of Summit's new accounting software, ensuring all fiscal capabilities essential for agency operations were sustained.

#### Informatics

- Designed, developed and implemented an internet payment process using a portal and QR code. This
  new process enables owners of household sewer treatment systems in Summit County to conveniently
  pay for their operation permits online. To date, 16% of annual payments have been successfully
  processed through this method.
- Implemented a comprehensive Google Sheets training program to provide staff members with educational opportunities to enhance their data manipulation and digital problem-solving skills and techniques. So far this opportunity has been offered to 11 staff members across the 5 divisions.
- Collaborated with the Fiscal Officer to expedite the integration of Summit County's new accounting software with our internal Enterprise Resource Planning database to allow for accurate financial reporting.
- Crafted an updated Quality Improvement (QI) plan in alignment with re-accreditation standards and guidelines. This comprehensive plan encompasses various strategies and objectives aimed at fostering a culture of Quality. Moreover, a dedicated portal was created to provide all staff with access, furthering the culture of quality improvement.

#### **Public Information and Marketing**

- SCPH staff attended 20 informational events at schools, churches, community centers and other county agencies to provide public health information.
- Completed 18 press releases covering topics such as overdoses, communicable diseases, vaccinations, gun violence, Canadian wildfires, the 2024 eclipse, mosquitos and ticks, and the septic system public record portal. We also responded to 80 media requests for interviews or comments, contributing to our ongoing commitment to keeping the public informed.



## Epidemiology

- Implemented the Summit County Asset Map 2.0. This user-friendly online tool integrates with the 211Summit's extensive database, featuring over 1,150 agencies and 10,000 services and Summit County Public Health's collection of health data. The map allows users to visually explore and link to detailed program information, incorporating a range of health, social, and economic data. Features include customizable maps for sharing and printing, offering insights at the neighborhood and census tract levels. This tool is a free and valuable resource for community planning, benefiting public agencies, non-profits, community organizations, and local businesses in Summit County.
- Updated key data briefs, reports, and dashboards covering topics such as assault, cancer, chronic disease, deaths, suicides, older adults, and Alzheimer's disease. The data brief was expanded to include population change and children's health.
- Collaborated with Akron Beacon Journal on a special report addressing gun violence, fostering community engagement and contributing to public discourse on critical health issues.

## **Information Technology**

- The implementation of an advanced camera system which improved physical security measures, providing comprehensive surveillance and monitoring capabilities across our main campus.
- Proactive steps were taken to improve digital defenses through the expansion of Multi-factor authentication, ensuring an added layer of identity verification for users.
- Firewall upgrades were deployed to fortify network perimeters, safeguarding against potential cyber threats and regular vulnerability scans have been implemented to assess and strengthen system resilience, ensuring that the organization remains vigilant against emerging security threats.

## **2023 Vital Statistics**

- 5,306 Births
- 6,151 Deaths Registered
  - 4,958 Burial/Transit Permits Issued



#### **Emergency Preparedness**

- SCPH supported response operations to the East Palestine Train Derailment. Support was provided through regional coordination and assistance; environmental health response; epidemiology and clinical health assistance; and vertical coordination and integration with local, state, and federal public health/ healthcare partners.
- Successful completion of the 2023 State of Ohio Full Scale Exercise pertaining to Medical Countermeasure and Materiel Distribution. In addition to county oriented response activities, SCPH served in a major role supporting regional coordination, operations, and logistics within the North East Central Ohio (NECO) Region.
- Supported the strategic and operational advancement of municipal evacuation and shelter in place plans and procedures within Summit County. This is a continued initiative within the County in which public health serves as a major stakeholder.
- SCPH significantly boosted its readiness by procuring additional equipment and investing in infrastructure. This strategic move positioned SCPH as an advanced and forward-thinking public health department. The investment was specifically directed towards meeting the needs of Summit County, the NECO Region, and the broader State of Ohio. Notable enhancements include a mobile satellite used for improved emergency response in remote areas and the implementation of a Mobile Health Unit to bolster outreach efforts.
- SCPH completed an extensive revision of the SCPH Continuity of Operations Plan (COOP), SCPH and NECO Multi-year Training and Exercise Plan, and is finishing completion of the 2023 revision of the SCPH Departmental Emergency Operations Plan (DEOP). The revisions represent a significant review of documents listed above and strategic planning for future initiatives conducted by SCPH and the NECO Region.



#### **Opiate Abatement and Harm Reduction**

- Implemented a new Recovery Friendly Workplace Initiative focusing on providing support to individuals with substance use challenges in the workplace. First year program highlights include the placement of 150 Naloxone Boxes, with 43 boxes in areas witnessing high opioid overdose rates. Eight Summit County businesses earned Recovery Friendly Certification, reflecting a commitment to employee well-being and supporting recovery. The initiative conducted 33 training sessions, reaching 448 individuals, focusing on stigma reduction and amplifying outreach efforts.
- Naloxone (brand name Narcan) distribution efforts through our Summit Safe Harm Reduction program included 6,127 total kits distributed, 1,873 going directly to Summit Safe clients and 907 sent out via mail order requests while 1,817 community members were trained to safely use naloxone in response to overdoses. Summit Safe clients have reported successfully using naloxone from SCPH to save 685 lives.



• Two vending machines were installed in high overdose rate areas allowing for 24/7 access to naloxone.

- Through over 4,100 client interactions, our Summit Safe Harm Reduction staff have distributed more than 408,000 sterile syringes to help prevent the spread of HIV and Hepatitis-C, and over 130,000 used syringes were returned for proper disposal. In addition, 14,500 fentanyl test strips have been distributed directly or through our partners.
- As the Project Management Team for the Summit County Opiate Abatement Fund, we have facilitated public community engagement meetings to gather insights from community members, ensuring initiatives to address the opioid epidemic align with community needs.
- SCPH provided continued collaboration with the University of Akron's work on the county-wide Trauma Informed Care strategic plan.
- As part of our ongoing focus on addressing health disparities, SCPH supported funding for: a Reentry Coordinator focused on helping people navigate resources post-incarceration; continuing grassroots support through the Opioid Healing Fund at Akron Community Foundation (ACF); and renewed support for addiction programming in local hospital emergency departments and Summit Safe Harm Reduction.
- Secured a 5-year regional grant from the Ohio Department of Health and the Center for Disease Control. This funding's primary goal is enhancing access to substance use disorder services and advancing harm reduction initiatives across a twenty-two county region.



Summit County Public Health

# **Environmental Health**

# 2023 Environmental Health Highlights

## **Air Quality**

- In April 2023, there was a major reorganization in the air quality monitoring network, involving the movement of structures and monitors to new locations. This upgrade was made possible by over \$100,000 in EPA funds from the American Rescue Plan Act (ARPA). The continuous particulate matter (PM2.5) monitoring network was improved with this investment. Additionally, a new type of monitor was installed to differentiate pollution sources, specifically targeting the distinction between wildfire smoke and motor vehicle exhaust emissions.
- Received \$50,000 in funding from the Ohio Environmental Protection Agency to operate our Mow Greener project. This is the fourth year of operation of the program at SCPH, but the first year we have received supplemental funding from outside sources.

## **Air Quality Permitting**

- 201 site visits completed.
- 955 compliance reports reviewed.
- 18 smoke stacks tested and inspected.
- 175 permits processed.
- 24 high priority facility inspections completed.
- 22 notice of violations sent.

## **Food Safety and Recreation**

- Re-inspection guidance and recalcitrant operator procedures were created to assist with enforcement of food facilities.
- Issued 3,342 food facility licenses.
- Received and responded to 487 food facility complaints.
- Performed 110 food plan reviews.
- 258 pool licenses were processed.



#### **Solid Waste**

- Performed 129 asbestos inspections, 199 right to know inspections, 130 landfill/solid waste facility inspections, 30 compost facility inspections and 258 scrap tire generator inspections.
- Successfully abated and closed 36 solid waste open/illegal dumping complaints
- Received 476 asbestos notifications
- Completed 120 fugitive dust investigations
- Responded to 246 record requests.
- Summit County experienced 4 days where ozone was over the daily recommended limits and an additional 6 days where the particulate matter was over the recommended daily limits as a result of the Canadian wildfires. Both led to air quality alerts.

#### **Neighborhood Health and Healthy Homes**

- 385 housing complaints and 19 hotel/motel complaints received and investigated.
- 16 jail complaints received, resulting in 2 necessary complaint inspections.
- Animal bite reports: 925 total, 513 closed and 412 still awaiting closure.
- Investigated 117 childhood lead poisoning cases.
- 69 mosquito complaints received and investigated.
- 26 homes completed for lead abatement under the Department of Housing and Urban Development grant.
- The Healthy Homes program entered into partnership with the City of Barberton to facilitate the use of \$130,000 to abate lead-based paint hazards in residential properties. This is funding in addition to funds available from the Department of Housing and Urban Development and allows for the expansion of program eligibility.

## Water Quality

- Received 383 new complaints, 409 complaints were abated, 8 public health orders were issued and 13 were referred to legal counsel for escalated enforcement.
- Issued 255 private water system permits, 318 sewage treatment system permits and 17,444 home sewage treatment system operation permits.
- Reviewed 307 building & zoning evaluations.
- Screened 1,440 storm water outfalls.



# **Clinical Health** 2023 Clinical Health Highlights

## **Clinical Services**

- Clinic visits: 3,414
- COVID-19 vaccinations administered: 1,245
- Mpox vaccinations administered: 48
- In partnership with the Summit Safe Harm Reduction Program, clinic staff provided on-site wound care to clients.
- Provided 90 books to children aged 0-5 through the 'Reading Is Your Best Shot' program, where each child received a book along with their vaccination.
- Children with Medical Handicaps Program (BCMH) case management caseload: 1,495 clients.

## **Dental Health Services**

- The dental clinic completed 2,301 visits, of which 690 were new clients.
- Text messaging appointment confirmations and reminders were introduced resulting in reduced no-show rates.



## **Communicable Disease Investigation**

- 5,249 disease reports were investigated.
- 1,409 positive cases identified.
- 43 outbreaks documented.
- Communicable disease staff attended a weeklong intensive tuberculosis training at Rutgers University.
- Staff delivered a comprehensive overview of our measles outbreak response to the Northeast Ohio Association for Prevention/Infection Control.

#### **Grant Fund Activities**

SCPH receives funding for the HIV and STI Regional grants from the Ohio Department of Health.

- Regionally, 805 patients were tested for HIV with a 1.12% positivity rate.
- Summit County saw 40 HIV cases and 302 syphilis cases in 2023.
- Using grant funding, SCPH organized and sponsored statewide congenital syphilis/PREP educational training and piloted a STI home-test-kit program.

# **Family Health** 2023 Family Health Highlights

## Social Determinants of Health

- Expanded the Farm2Pantry Program linking community gardens to local food pantries, which resulted in over 1,400 pounds of produce harvested and a 16.25% increase in daily produce consumption.
- Collaborated with the City of Barberton and other key stakeholders to pass the Barberton Active Transportation Plan, which provides a foundation for investment and improvements to support a multimodal transportation network that balances the needs of all users and assists in designing a healthier city.
- Led the East Akron Neighborhood Health Assessment process which engaged those who live, work, and worship in census tract 5035 (East Akron) to identify disparities and provide an accurate portrait of the neighborhood's health. This included identifying and securing funding for projects that address the top health issues identified in the East Akron Neighborhood Assessment.
- Completed 63 Tobacco-21 merchant compliance checks, conducted 74 tobacco store audits, and executed media campaigns, outreach, and engagement activities, leading to 401 Summit County residents calling the Ohio Tobacco Quit Line.

#### **Senior and Adult Services**

• Summit County Public Health partnered with the Ohio State University and the Ohio Department of Aging on the development and opening of the Golden Buckeye Center for Dementia Caregiving. In addition, the development of Alzheimer's disease and related dementia education and training curriculums for healthcare and community based providers are in progress.

# Senior and Adult Services completed the following Alzheimer's disease and related dementia community trainings in 2023:

- Gatekeeper trainings: 12
- Dementia Friends Living Alone: 10
- Dementia Friends Intellectual Developmental Disabilities: 6
- Brain Health Basics: 30
- Attended 6 senior outreach events

#### The following events were hosted in 2023 in partnership with the listed professional agencies:

In partnership with the Hoarding Taskforce, trainings including Hoarding 101, Harm Reduction in the Hoarding Home and a Hoarding Expo were attended by 153 professional participants.



42 participants attended the Alzheimer's disease Program Initiatives Conference by Benjamin Rose Institute on Aging: Identifying Risk Factors and Early Symptoms of Dementia.

There were 74 attendees for the Science of Dementia Care Innovation: Challenges and Progress - David M. Grilly Adult Development and Aging Speaker Series.

121 participants attended the Benjamin Rose Institute on Aging Annual Caregiving Conference: Ohio Alzheimer's Disease and Related Dementias Program.

## **Maternal and Child Health**

- Neighborhood Navigators served 320 pregnant individuals with resources in the community through the Ohio Equity Initiative.
- Maternal Child Health home programs completed 379 home visits with families and provided outreach to 926 families in need of services (well-child visits, immunizations, etc.)
- The program hosted two community baby showers in collaboration with community partners which served 467 families with resources and social services.
- Used community based feedback to create practical and representative safe sleep educational materials for the October 2023 Safe Sleep and SIDS Awareness Month social media campaign.

## Women, Infants and Children (WIC) Program

- WIC saw a post-pandemic return to in-person appointments in January 2023 and completed 30,497 appointments.
- The program certified 1,437 pregnant and 1,842 postpartum participants.
- 3,329 pregnant and postpartum participants were screened for depression as a part of the Maternal Depression Network.
- The average rate of women initiating breastfeeding in 2023 was 72% and the average rate of women who breastfed for at least six months was 30%.
- WIC staff attended 5 Summit County community farmers' markets throughout July, August and September and distributed 800 packets of coupons worth \$30 each.
- The program hosted an in-person cooking class with a local chef for participants at the Summit Lake farmer's market.



# **Financial Statement**

#### 2023 Statement of cash receipts, cash disbursement, and changes in fund cash balances. All funds through December 2023.

	General Fund	Special Revenue	Total
CASH RECEIPTS			
Local Taxation	3,230,675	0	3,230,675
State Subsidy	312,095	0	312,095
Environmental Health Fees	2,482,238	196,015	2,678,253
Vital Statistics	625,955	0	625,955
Personal Health Services	593,514	12,181	605,695
Miscellaneous	202,504	306	202,810
Federal Funds Reimbursement	59,089	11,545,798	11,604,887
Local Contracts (Including Akron)	3,610,980	1,835,167	5,446,147
State Fees	1,007,612	0	1,007,612
Rental of Property	95,818	0	95,818
TOTAL CASH RECEIPTS	12,220,480	13,589,467	25,809,947

#### **CASH DISBURSEMENTS**

CA2H DI2ROK2EINIEN I 2			
Salaries	5,418,887	4,935,931	10,354,818
PERS/Workers Comp/Medicare	819,513	762,394	1,581,907
Health Benefits	986,139	858,303	1,844,442
Travel	91,931	124,226	216,157
Supplies	614,362	908,970	1,523,332
Contracts-Services/Repairs	1,937,917	4,694,619	6,632,536
Building Rental	36,935	147,102	184,037
Advertising and Printing	14,675	273,281	287,956
Other Expenses	125,270	373,182	498,452
Equipment	416,382	633,257	1,049,639
Remittance to State	999,060	0	999,060
TOTAL CASH DISBURSEMENTS	11,461,071	13,711,265	25,172,336
RECEIPTS LESS DISBURSEMENTS	759,409	(121,798)	637,611
Transfers/Advances-In	2,068,377	2,345,174	4,413,551
Transfers/Advances-Out	2,345,174	2,068,377	4,413,551
Reserve for Encumbrances	17,243,413	4,113,430	21,356,843
FUND BALANCE	17,726,025	4,268,429	21,994,454

#### **Non-Discrimination**

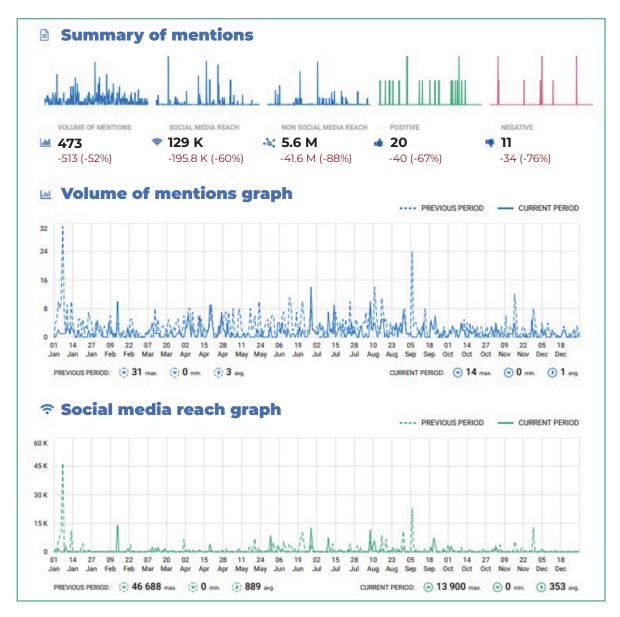
Summit County Public Health (SCPH) complies with all applicable antidiscrimination laws and does not discriminate on the basis of age, color, national origin, disability, race, religion, creed, gender, sex, sexual orientation, gender identity and/or expression, genetic information, marital status, status with regard to public assistance, veteran status, or any other characteristic protected by federal, state or local law. SCPH does not exclude people or treat them differently because they belong to one or more of these categories.

We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information. We provide free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you believe that SCPH has failed to provide these services or discriminated in another way, you can file a grievance by contacting the ADA/EEO Officer at 1867 W. Market St., Akron, OH 44313. More information on filing a grievance is located on our website at <u>www.scph.org</u>.

# **Media and Online Statistics**

Summit County Public Health utilizes an automated online public relations monitoring service to continuously monitor mentions of SCPH in the news, online and across social media. Our PR monitoring service captured a total of 473 mentions of Summit County Public Health online in the year of 2023. This is a 52% decrease from the year 2022.



Here is a summary of mentions and analysis for 2023:

- 473 total mentions
- Estimated 129 K impressions across social media
- 338 news articles mentioning SCPH

Most active news sites mentioning SCPH included: twitter.com, scph.org, news.yahoo.com, beaconjournal.com, ideastream.org, linkedin.com, yahoo.com, spectrumnews.com, youtube.com and cleveland.com. Virtually all news articles and mentions of SCPH are related to one or more topics associated with air, overdose, reports, vaccinations, vaccination schedules, COVID-19, and septic, mosquito, or water.

# Services

Akron Regional Air Quality Management District Baby & Me Tobacco Free Beekeeping Birth & Death Records Children With Medical Handicaps (CHM) Communicable Disease Reporting and Investigation Dental Services Food Safety Education, Training, and Inspections Healthy Families America Healthy Homes Immunizations Lead Poisoning Prevention



Maternal Depression Medication Disposal Mosquito Control Pools, Campgrounds & Resident Camps Prenatal Care Project DAWN/Summit Safe Syringe Exchange Tobacco Cessation Rabies Intervention Programs Safe Sleep STD & HIV Clinics Summit Safe Syringe Exchange Women, Infants, and Children (WIC)



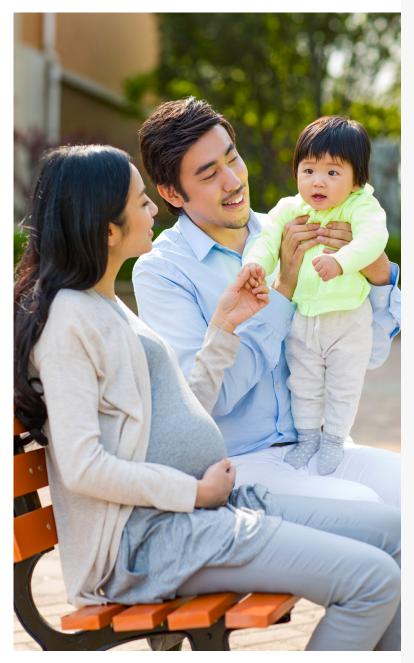


# **Service Locations**

# SCPH Fairway Center

1867 West Market Street Akron, Ohio 44313

SCPH Fairway Center is Summit County Public Health's primary location. WIC, Clinical Services, Dental Services, Environmental Health Services and Birth/Death Records are all available at this location.



# SCPH WIC Service Locations

#### **Arlington Plaza**

1400 S. Arlington Street Akron, OH 44306 Phone: 330.375.2177 Fax: 330.752.7803 Hours: Mon, Tue, Wed, Fri: 8am - 4pm Thur: 10am-6:30pm

#### West Akron

1867 W. Market Street Akron, OH 44313 Phone: 330.375.2142 Fax: 330.752.7805 Hours: Mon, Wed, Thur, Fri: 8am - 4pm Tue: 10am-6:30pm

#### Stow/ Cuyahoga Falls

739 Graham Road Stow, OH 44224 Phone: 330.926.5726 Fax: 330.926.9712 Hours: Tue, Wed,Thur, Fri: 8am - 4pm Mon: 10am-6:30pm

#### Barberton

542 W. Tuscarawas Avenue Barberton, OH 44203 Phone: 330.753.5426 Fax: 330.617.8905 Hours: Tuesday Only 8am - 4pm

#### Twinsburg

8788 Ray Court Twinsburg, OH 44087 Phone: 330.908.0070 Fax: 330.617.8913 Hours: 8am - 4pm (closed 11:30am-12:30pm for lunch)



Women, Infants, and Children Program



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X: @SCPHOH

YouTube Youtube: @summitcountypublichealth2940

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